



MASSACHUSETTS HOUSING AND SHELTER ALLIANCE

YOUNG ADULT RESOURCE GUIDE

UPDATED 2008

[THE MASSACHUSETTS HOUSING AND SHELTER ALLIANCE](#) IS A PUBLIC POLICY ADVOCACY ORGANIZATION DEDICATED TO ENDING HOMELESSNESS IN THE COMMONWEALTH THROUGH PERMANENT RESIDENTIAL SOLUTIONS.

(617) 367-6447
P.O. Box 120070
BOSTON, MA 02112

INTRODUCTION

Dear MHSA Members and Friends,

For runaways, those who have been kicked out of their family homes and youth coming from state systems of care, finding a job and a place to live is a formidable task, especially without many of the life skills and resources that most take for granted. With few alternatives, many young adults turn to living on the streets or in homeless shelters, where they typically find more dead-ends than fresh starts. As the Massachusetts Housing and Shelter Alliance (MHSA) works to achieve its mission of ending homelessness in the Commonwealth, it recognizes that preventing and ending homelessness amongst young adults is a critical component of its work.

It is important to point out that homelessness, especially amongst young adults, is a symptom of tough times – it is not an identity and it should never be assumed that it will be a permanent way of life. By its very nature, young adulthood is a time of transition. These days, most young people are not expected to live independently when they turn 18 – nor should they be. For most young adults, the transition into adulthood is supported by family or community resources. According to the U.S. Census Bureau, 77 percent of people ages 18-24 live with parents, relatives or in college dormitories.

It is imperative that communities provide targeted housing, educational and employment opportunities to young people to ease the difficult transition to adulthood. It is our hope that this updated Young Adult Resource Guide will help youth access the many community supports in place. The programs and resources included in this guide deal with many of the issues that at-risk youth confront.

MHSA continues to push for more housing resources for young adults who are homeless or on the brink of homelessness. We also encourage “mainstream” youth programs to make themselves more accessible to some of the most vulnerable young adults who are living on the streets or in shelters.

Please feel free to provide suggestions or further updates to the Resource Guide by emailing us at info@mhsa.net. Also, contact us if you are interested in becoming involved with other young adult issues.

To access this guide online, visit www.mhsa.net and click on “Resources.”

Sincerely,



Joe Finn
Executive Director

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211 Information and Referral Line

[2-1-1](#) is a free and confidential Hotline available Monday - Friday 8 a.m. to 8 p.m. 2-1-1 is an easy to remember telephone number that connects people with important community services. 2-1-1 operators have information on basic human needs resources, physical and mental health services, employment services, support services for elderly persons and persons with disabilities, and children and youth services.

Drop-In Centers and Outreach

GREATER BOSTON

[The Boston Night Center](#)

(617) 248-1998
31 Bowker Street
Boston, MA 02115

The Center opens at 8:30 p.m. and provides shelter, food, clothing, healthcare and counseling.

[Juvenile Resource Center - The Justice Resource Institute](#)

(617) 788-7143
90 Devonshire Street
Boston, MA 02109

HIV prevention, counseling and other social services aimed at homeless and street young adults are available at the Center.

[Bread and Jams](#)

(617) 441-3831
50 Quincy St.
Cambridge, MA 02138

Bread and Jams is a self-advocacy center where homeless adults can gain assistance finding housing, employment and services.

[Bridge Over Troubled Waters Drop-In Center](#)

(617) 423-9575
47 West Street
Boston, MA 02111

Bridge's outreach works make contact with street involved youth and refer them to area resources such as meal programs, emergency medical care and detoxification centers.

[CASPAR Service Center](#)

(617) 661-0600 (Office)
(617) 666-7227 (Outreach Team)
(617) 592-6895 (Outreach Team)
240 Albany Street
Cambridge, MA 02139

CASPAR offers meals, showers, laundry, and substance abuse services.

[Safe Haven - On the Rise](#)

(617) 497-7968
341 Broadway Avenue
Cambridge, MA 02139

On the Rise provides long-term support and assistance to homeless and at-risk women.

[Saint Francis House](#)

(617) 542-4211
39 Boylston Street
Boston, MA 02116

Saint Francis House is a comprehensive day shelter with basic and emergency services, rehabilitative programs, job skills training and transitional housing for poor and homeless men and women.

[Stand Up For Kids](#)

(617) 308-1082
285 Columbus Ave.
Boston, MA

Stand Up For Kids is a program focusing on empowering homeless youth. It offers outreach in Cambridge and Boston.

[Children Services of Roxbury Safe Passage Program](#)

(617) 265-4515
520 Dudley Street
Roxbury, MA 02119

The Safe Passage Program is a partnership between DSS, CSR, DTA and MBHP to provide transitional housing to youth who have aged out of foster care. Children Services of Roxbury's Safe Passage Programs has two beds for DSS children and one bed for a Homeless youth 18 - 21. It is a 4-bedroom apartment and has a live in resident manager.

[Wayne Wright Resource Center – The Justice Resource Institute](#)

(617) 988-2600
121 South Charles Street
Boston, MA 02116

The Center provides HIV testing, job help, housing and primary care referrals and support groups for transgender or HIV+ youth.

[Women's Lunch Place](#)

(617) 267-1722
67 Newbury Street
Boston, MA 02116

Breakfast and lunch as well as showers, laundry, and clothing are available to women.

[Youth on Fire](#)

(617) 661-2508
1555 Massachusetts Avenue
Cambridge, MA 02138

The YOF drop-in center, for 14-24 year olds, offers showers, food, counseling, clothing, laundry, free voicemail, computers and art supplies. Open M, W, F 11:30 a.m.-6 p.m. and Thursday 1:30-6:00 p.m. Hot meals are served from 2:30-5:30 p.m.

[Starlight Youth Outreach - Starlight Ministries](#)

(617) 262-4567
2 San Juan Street
Boston MA 02118

Starlight offers street and van outreach to chronically homeless individuals in Boston and Cambridge. They specifically focus on serving homeless youth and young adults through the Starlight Youth Outreach program. On Tuesdays from 7-10 p.m., they offer "sanctuary," a drop-in art community that serves a youth-only dinner from 7-8 p.m. Sanctuary is geared toward youth and young adults ages 14-30.

WESTERN MASSACHUSETTS

[DIAL/SELF](#)

15 East Main Street
Orange, MA 01364
Phone: (978) 544-1800
Fax: (978) 544-9800

Dial-Self offers outreach to non-system youths under 24 who are homeless or runaways in the North Quabbin region. Since February, 2007, Dial/Self has provided a TeenLine services with a focus on homeless and runaway youth ages 11-21 which include: Information & Referral for youth and families, free clinical services to teens and their families, intensive case coordination (outreach, medical, legal, life skills, educational, vocational) as well as a food pantry for teens, and local after school drop-in centers. In addition, TeenLine conducts school and street outreach and provides case coordination for pregnant and parenting young adults up to the age of 24 in collaboration with the Springfield, MA YWCA.

DIAL/SELF's The ACT Community Service Center is a full service regional volunteer center serving Hampshire and Franklin counties and the North Quabbin region. The mission is to mobilize people and resources to address diverse community needs through meaningful volunteer service. More information is available at act@dialself.org and www.ACTcommunityservice.org or by calling (413) 834-2434.

[ServiceNet](#)

(413) 585-1300
129 King Street
Northampton, MA 01060

ServiceNet offers drop-in counseling, job help, housing and primary care referrals.

[YWCA of Western Massachusetts](#)

(413) 586-6807
6 Myrtle Street
Northampton, MA 01060

YWCA offers outreach to non-system youths under 21 who are homeless or runaways.

NORTHEASTERN MASSACHUSETTS

[The United Teen Equality Center](#)

(978) 441-9949

34 Hurd Street

Lowell, MA 01852

UTEC offers street outreach to gang-involved youth in the Lowell area. The center also offers social activities, skill development classes and GED prep classes.

CENTRAL MASSACHUSETTS

[L.U.K. Crisis Center Inc](#)

(978) 345-0685

545 Westminster Street

Fitchburg, MA 01420

LUK, in collaboration with the Henry Lee Willis Community Center and the Spanish American Center operates a street outreach program for runaway, homeless, and street youth in the central region of Massachusetts.

Emergency Shelters

The following serve homeless people in general and do not focus on young adults. However, young adults have recommended them, or they may be used as resources for other young adult agencies.

GREATER BOSTON

Father Bills Place & MainSpring

(617) 770-3314
38 Broad Street
Quincy, MA 02169

Father Bills & MainSpring is a full service shelter for adult men and women from the South Shore. While at the shelter, guests are offered supportive services in the following areas: education, health care, mental health services, case management, employment services and substance abuse services.

hopeFound

(617) 971-3229
Shattuck Hospital
170 Morton Street
Jamaica Plain, MA 02130

The emergency shelter offers year-round overnight shelter and support for 110 guests, 88 males and 22 females. Guests receive meals, access to shower and laundry facilities, and support from mental health counselors, nursing staff and case managers for placement in housing and substance abuse treatment.

Rosie's Place

(617) 442-9322
889 Harrison Avenue
Boston, MA 02118

Rosie's Place is a sanctuary for poor or homeless women. It offers food, clothing and a craft cooperative program.

Salvation Army

(617) 547-3400
402 Massachusetts Avenue
Cambridge, MA 02139

The Salvation Army serves homeless men.

Somerville Homeless Coalition Adult Shelter

(617) 623-2546
14 Chapel Street
Somerville, MA 02144

Sixteen homeless people are able to stay on a transitional basis (12 male and 4 female). Services include meals, medical care, case management, and referrals and coordination with community services.

St. Patrick's Shelter

(617) 628-3015

St. Patrick's serves women of all ages. Transportation is provided: a van leaves from 19 Brookline Street in Central Square at 4 p.m. each day.

United Homes Adult Shelter

(617) 265-4515
540 Columbia Road
Dorchester, MA 02125

University Lutheran Shelter

(617) 547-2841
66 Winthrop Street
Cambridge, MA 02138

Homeless young adults generally appreciate the younger staff at UniLu. Open November 15-April 15, from 6:30 p.m.-8a.m. Call at 7:30 a.m. to reserve a bed.

[Woods Mullen Shelter](#)

(617) 534-7100

Melina Cass Blvd & Massachusetts Ave.

Boston, MA 02118

Woods Mullen Shelter is an emergency shelter that provides food, emergency clothing, health care and case management services for adults in need. Woods Mullen has eight beds (4 male, 4 female) set aside for young adults. Spots in the shelter are given out on a first come first serve basis beginning at 3:30 p.m.

WESTERN MASSACHUSETTS

Amherst Shelter for Adolescents

(413) 256-6302

(413) 256-0533

685 West Street

Amherst, MA 01002

This is an emergency shelter for non-systems involved youth 19 and under.

[Safety Zone](#)

(413) 781-6556

45 Willow Street

Springfield, MA 01103

Safety Zone offers emergency placements for DSS referred youth.

[Sheltering and Housing Services - ServiceNet](#)

(800) 244-2394

(413) 585-1300

Temporary sheltering and support services are available through ServiceNet for homeless individuals and families in Hampshire and Franklin Counties and the North Quabbin area of Worcester County.

SOUTHEASTERN MASSACHUSETTS

[NOAH Shelter – Housing Assistance Corporation](#)

(508) 778-5255

77 Winter Street

Hyannis, MA 02601

NOAH is open every day from 4:30 p.m. to 8 a.m. and serves men and women who are homeless or at risk of homelessness. Guests receive a bed and two meals, housing, employment advocacy and access to medical, substance abuse and mental health services.

Sexual Assault Hotlines

GREATER BOSTON

[Boston Area Rape Crisis Hotline](#)

(617) 492-RAPE (English)

(800) 841-8371 (English)

(617) 492-2803 (Spanish)

(800) 223-5001 (Spanish)

CENTRAL MASSACHUSETTS

[Rape Crisis Center of Central Massachusetts](#)

(800) 870-5905 (English)

(800) 225-5001 (Spanish) Monday-Friday 11a.m.-5p.m.

(888) 887-7130 Monday-Friday 9a.m.-5p.m.

WESTERN MASSACHUSETTS

[Every Woman's Center in Amherst](#)

(888) 337-0800

[YWCA of Western Massachusetts](#)

Abuse and Rape Crisis Line

(800) 796-8711

(413) 733-7100

SOUTHEASTERN MASSACHUSETTS

[Independent House of Hyannis](#)

(800) 439-6507

Domestic Violence Services

STATEWIDE

[MA Safelink \(Domestic Violence Hotline\)](#)

(877) 785-2020 (Multilingual Hotline)

[National Domestic Violence Hotline](#)

(800) 799-7233

GREATER BOSTON

[Casa Myrna Vazquez](#)

(800) 992-2600

(877) 785-2020

(617) 521-0100

[Gay Men's Domestic Violence Project](#)

(800) 832-1901

955 Massachusetts Ave., PMB 131

Cambridge, MA 02139-3180

GMDVP offers hotline services, safety planning, crisis intervention, emergency shelter and housing advocacy, legal advocacy, and referrals.

[Harbor COV](#)

(617) 884-9909

24-hour hotline, 14-day emergency housing, children's services, youth services, legal advocacy, economic development, individual advocacy and support groups, community outreach and education, community housing initiative. Harbor COV provides services and materials in the following languages: English, Spanish, Khmer, Creole, Portuguese, Italian and American Sign Language.

RESPOND

(617) 623-5900

(781) 324-2221 (24 Hour Crisis line)

WESTERN MASSACHUSETTS

[Elizabeth Freeman Center](#)

(866) 401-2425 (Hotline)

(413) 499-2425 (Hotline)

43 Francis Ave.

Pittsfield, MA 01201

The Freeman Center offers shelter to female victims of domestic violence or sexual assault.

SOUTHEASTERN MASSACHUSETTS

[Womansplace Hotline](#)

(508) 588-8255 (Hotline)

(508) 588-2042 (Business line)

NORTHEASTERN MASSACHUSETTS

[Rape Crisis Service of Greater Lowell](#)

(800) 542-5212 (English)

(800) 223-5001 (Spanish)

RCISGL offers hotline services, counseling for female and male survivors of domestic violence, and support groups for women, men, and teens.

Transitional and Permanent Housing

GREATER BOSTON

Bridge Over Troubled Waters

(617) 423-9575
47 West Street
Boston, MA 02111

Bridge Over Troubled Waters provides many services, including a transitional program for ages 18-21. Other services include emergency shelter, a medical van, substance abuse counseling, GED preparation, and more.

Lopez Ave. Housing – Shelter Inc.

(617) 864-8140

Lopez Ave. is a permanent housing program chronically homeless adults, with two slots reserved for young adults.

ShortStop, Inc.

(617) 776-3377
1323 Broadway Street
Somerville, MA 02143

ShortStop is a transitional program for young adults ages 18-21. It offers case management, counseling and independent living skills.

Sobriety and Stability – Somerville Homeless Coalition

(617) 623-6111
237A Highland Ave
Somerville, MA 02143

This collaboration with the Department of Public Health and HUD, it provides permanent housing and supportive services to homeless young adults (18 to 24) who are recovering from addiction and who have a strong desire and commitment to continue their sobriety.

Twelve Prescott

(781) 643-1668
12 Prescott Street
Arlington, MA 02474

Twelve Prescott is a transitional apartment living program for young adults ages 17-25 who have psychiatric and behavioral issues. Clients must be referred by DMH.

SOUTHEASTERN MASSACHUSETTS

Champ House

(508) 771-0885
82 School Street
Hyannis, MA 02601

Champ House is a transitional program. While Champ House itself serves all ages, the program was originally formed as a youth home and has stayed in touch with young people's needs.

WESTERN MASSACHUSETTS

Annie's House

(413) 747-5384
20 Wilbraham Ave
Springfield, MA 01109

Annie's House is a transitional living program for single homeless women over 18.

DIAL/SELF

(413) 774-7054
196 Federal Street
Greenfield, MA 01301

DIAL/SELF's Transition to Independent Living Program is available to homeless or at-risk young adults ages 16-24. It provides counseling for independent living, case management and emergency response for its participants.

Teen Transitional Living Program - YWCA of Western Massachusetts

(413) 731-0837 (Springfield)
(413) 536-4080 (Holyoke)

YWCA offers transitional programs for teen mothers and their children in Holyoke and Springfield.

CENTRAL MASSACHUSETTS

[Transitions to Independent Living Continuum - L.U.K. Crisis Center Inc](#)

(978) 345-0687 ext. 581

545 Westminster Street

Fitchburg, MA 01420

TILC offers services to youth who are aging out of, who have aged out of or who have never been served by the system who are homeless or at risk for homelessness. The agency provides 24 slots that serve youth for up to 18 months. TILC provides room, board, skills training, support services, counseling, educational/vocational advocacy and aftercare services in a continuum of programs as well as core crisis intervention services on a 24-hour, 365 days per year basis.

Health Care Services

STATEWIDE

Massachusetts League of Community Health Centers

(617) 426-2225

Community Health Centers provide primary and preventive care at low cost. The League can provide information about the location of the nearest community health center.

GREATER BOSTON

Ask-A-Nurse Line

(800) 544-2424

This line offers 24-hour free, confidential health care advice and consultation.

Boston Happens Program

(617) 355-8496

(617) 355-7181

Children's Hospital

300 Longwood Avenue

Boston, MA 02115

The Boston Happens Program serves homeless and at-risk young adults, offering primary health care, substance abuse treatment, HIV care, referrals, and counseling. The program also offers services at Boston Medical Center, New England Medical Center, Roxbury Community Health Center, Martha Eliot Community Health Center, Dimock Community Health Center, JRI Health and Bridge Over Troubled Waters.

Boston Health Care for the Homeless Program

857-654-1000

781-221-6565 (call this number to locate the street provider on call)

BHCHP operates over 40 clinics in the Greater Boston area, which are located in many area shelters and hospitals. Services include street outreach, primary care, urgent care, specialty care referrals, HIV care, dental care and medical respite.

Boston Medical Center, Adolescent Center

(617) 414-4086

One Boston Medical Center Place

Boston, MA 02118

The Adolescent Center provides general health care including immunizations, birth control, pregnancy testing and counseling and HIV testing to ages 12-22.

Bridge Over Troubled Waters: Medical Van

(617) 423-9575

Bridge operates a medical van that provides some medical services, counseling and referrals. It operates at the Park Street T stop weeknights from 6 to 7 p.m. and in Harvard Square weeknights from 8:30-9:30 p.m.

Brigham and Women's Hospital

(617) 732-5500

75 Francis Street

Boston, MA 02115

Brigham and Women's Hospital provides OB/GYN care to young women.

[Latin American Health Institute](#)

(617) 350-6900
95 Berkeley Street
Boston, MA 02116

The Latino Health Institute offers social services, clinical services, community health programs, evaluations and substance abuse services to low-income people.

[Mayor's Health Line](#)

(800) 847-0710
(617) 534-5050

*This line provides free, confidential referrals and assistance for people without health care or insurance.
Monday-Friday 9:00 a.m.-5:00 p.m.*

[Program for the Homeless - Massachusetts General Hospital](#)

(617) 726-2707
55 Fruit Street
Boston, MA 02114

[Sidney Borum Health Center – Justice Resource Institute](#)

(617) 457-8140
130 Boylston Street
Boston, MA 02116

The Center provides a full range of primary care, mental health and substance abuse counseling, HIV counseling, testing and risk reduction reinforcement, and other clinical and social services to young people, generally between the ages of 13 and 29.

[Teen Health Center](#)

(617) 498-1548
459 Broadway Street
Cambridge, MA 02139

This center offers substance abuse counseling, mental health services and primary care to low-income young adults.

[Walk-In Unit - Massachusetts General Hospital](#)

1st Floor of Mass General Hospital
(617) 971-3354

This program offers non-emergency walk-in services Monday-Friday 8:30 a.m.-4:00 p.m.

CENTRAL MASSACHUSETTS

[Homeless Outreach Services - Community HealthLink](#)

(508) 860-1000
72 Jaques Avenue
Worcester, MA 01609

This program offers case management, substance abuse and mental health services, housing search, and aftercare services.

NORTHEASTERN MASSACHUSETTS

[Latin American Health Institute](#)

(978) 459-3366
9 Central Street, Suite 400
Lowell, MA. 01852

The LHI offers social and clinical services, community health programs, and substance abuse services to low-income people.

SOUTHEASTERN MASSACHUSETTS

[Latin American Health Institute](#)

(508) 941-0005
142 Crescent Street
Brockton, MA 02301

The LHI offers social and clinical services, community health programs, and substance abuse services to low-income people.

WESTERN MASSACHUSETTS

[Mercy Medical Center Health Care for the Homeless](#)

Springfield: (413) 748-9064

Mercy HCH program has been an ongoing and expanding effort to identify homeless persons in Western Massachusetts, assess their needs and resources, deliver health and social services and evaluate their impact. Services are provided throughout the year on a daily basis with back-up arrangements for 24-hour, emergency coverage.

Disability Services

GREATER BOSTON

[Boston Center for Independent Living](#)

(617) 338-6665

60 Temple Place, 5th Floor

Boston, MA 02116

The Center's Youth Program provides peer counseling, life skills and assistance in living independently for ages 12-22.

[Disability Law Center – Boston](#)

(617) 723-8455

(800) 872-9992

11 Beacon Street, Suite 925

Boston, MA 02108

Free legal advocacy and representation for low-income people with disabilities.

[Partners for Youth with Disabilities](#)

(617) 556-4075

95 Berkeley Street Suite 109

Boston, MA 02116

This program matches youth ages 6-22 with adults who have similar disabilities.

CENTRAL MASSACHUSETTS

[Metro West Center for Independent Living](#)

(508) 875-7853

280 Irving Street

Framingham, MA 01702

NORTHEASTERN MASSACHUSETTS

[Northeast Independent Living Program](#)

(978) 687-4288

20 Ballard Road

Lawrence, MA 01843

SOUTHEASTERN MASSACHUSETTS

[Southeast Center for Independent Living](#)

(508) 679-9210

66 Troy Street

Fall River, MA 02720

WESTERN MASSACHUSETTS

[Ad-Lib, Inc. Center for Independent Living](#)

(413) 442-7047

215 North Street

Pittsfield, MA 01201

[Disability Law Center - Northampton](#)

(413) 584-6337

32 Industrial Drive East

Northampton, MA 01060

Free legal advocacy and representation for low-income people with disabilities.

Legal Services

STATEWIDE

[Committee for Public Counsel Services](#)

(617) 482-6212 (Boston)
(413) 586-5764 (Northampton)
(617) 445-5640 (Roxbury)
(508) 791-9288 (Worcester)

The Committee offers legal representation to low-income clients charged with criminal or non-criminal matters. In addition, it provides advice about juvenile or adult matters over the phone.

GREATER BOSTON

[Community Legal Services and Counseling Center](#)

(617) 661-1010
1 West Street
Cambridge, MA 02139

CLSACC provides free civil legal assistance and affordable psychological counseling for people with low incomes.

[Greater Boston Legal Services](#)

(617) 371-1234
(800) 323-3205
197 Friend Street
Boston, MA 02114
(617) 603-2700
60 Gore Street, Suite 203
Cambridge, MA 02141

Greater Boston Legal Services provides legal assistance to low-income individuals, families and community-based organizations with a wide range of poverty law matters.

[Health Law Institute – Justice Resource Institute](#)

(617) 988-8700 ext 210
100 Boylston Street, Suite 815
Boston, MA 02116

The Health Law Institute provides legal services ranging from problem solving to litigation. Clients must be low-income, and the services are focused on and friendly to homeless and at-risk young adults.

[The Juvenile Court Clinic Program – Justice Resource Institute](#)

(508) 676-0090
Fall River Juvenile Court Clinic
29 Rock Street
Fall River, MA 02720

The Juvenile Court Clinic Program provides mental health evaluation, consultation and liaison services to the Juvenile Courts of Barnstable, Plymouth, Bristol, Dukes and Nantucket Counties through contracts with the Massachusetts Trial Court and the Department of Mental Health's Forensic Services Division. Most services are for youth under the age of 18, but they do provide some adult services.

[Shelter Legal Services](#)

(617) 552-0623
885 Center Street
Newton, MA. 02459

CLASP provides free legal information and services to homeless people in the City of Cambridge to assist them in addressing criminal, credit, housing and child custody issues.

[Youth Advocacy Project - Roxbury Defenders](#)

(617) 445-5640
10 Malcolm X Blvd.
Roxbury, MA 02119

In addition to their Youth Advocacy Project, which provides representation for youth under 18, the Roxbury Defenders can help adult clients gain legal representation.

CENTRAL MASSACHUSETTS

[Legal Assistance Corporation of Central Massachusetts](#)

(508) 752-3718

405 Main Street, 4th Floor

Worcester, MA 01608

LACCM is the state-funded civil legal aid program that provides free civil legal assistance to low-income and elderly residents of Worcester County.

[Massachusetts Justice Project](#)

(508) 831-9888

405 Main Street, Suite 300

Worcester, MA 01608

MJP offers legal advice, education, and direct representation on housing and benefits issues to low-income people.

[South Middlesex Legal Services](#)

(508) 620-1830 (Framingham area)

(800) 696-1501 (Toll-Free)

354 Waverly Street

Framingham, MA 01702

SMLS provides free, civil legal representation to low-income people who live in 36 towns in Central Mass.

WESTERN MASSACHUSETTS

[HIV/AIDS Law Consortium](#)

(413) 732-0011

(800) 633-1890

425 Union Street, Suite 118

West Springfield, MA 01089

The mission of the HIV/AIDS Law Consortium of Western Massachusetts is to assure access to legal services for individuals and families affected by HIV/AIDS.

[Western Massachusetts Legal Services](#)

(413) 781-7814

1 Monarch Place, Suite 400

Springfield, MA 01103

Western MA Legal Services offers legal assistance to low-income individuals and families on a variety of issues, including benefits, denials, evictions, and other housing issues.

SOUTHEASTERN MASSACHUSETTS

[Legal Services for Cape Cod and Islands](#)

(508) 775-7020

(800) 742-4107

460 Main Street

Hyannis, MA 02601

Legal Services offers assistance to low-income individuals and families.

[South Coast Counties Legal Services Inc.](#)

(508) 676-5022

Administration Offices

P.O. Box 2507

Fall River, MA 02722

SCCLS (formerly Southeastern Massachusetts Legal Assistance Corp.) is a private, not-for-profit corporation providing legal services to low-income people in civil matters. SCCLS has offices in Attleboro, Brockton, Fall River, Hyannis, New Bedford, Plymouth, and Taunton. Call for the office near you.

NORTHEASTERN MASSACHUSETTS

[Merrimack Valley Legal Services](#)

(978) 458-1465

(800) 336-2262 (MA only)

35 John Street, Suite 302

Lowell, MA 01852

MVLS is a legal aid program that provides free legal advice and representation in civil legal cases to low-income and elderly residents of parts of Essex and Middlesex counties. MVLS has offices in Lowell, Lawrence, and Salem.

Young Parent Services

STATEWIDE

Counseling and Referral Services - Planned Parenthood

(617) 616-1660 (Boston area)
(508) 854 3300 (Worcester area)
(413) 732-1620 (Springfield area)

Healthy Start - Massachusetts Department of Public Health

(617) 624-6037
(866) 627-7968

This office can refer callers to the nearest local office for pregnancy-related insurance coverage and other services.

Parents Helping Parents (PHP)

1-800-882-1250

PHP is a self-help program for parents who want to improve their relationships with their children.

Parental Stress Hotline

(800) 632-8188

This hotline helps parents experiencing stress from raising their kids.

WIC (Women/Infants/Children)

(800) WIC-1007

WIC offers nutrition and food assistance for low-income pregnant or parenting women.

GREATER BOSTON

Aswalos House

(617) 541-2050
246 Seaver Street
Roxbury, MA 02121

Aswalos House is a transitional program for pregnant women ages 17-20.

The Adolescent Center - The Boston Medical Center

(617) 414-4086 (Appointments)
(617) 414-2592 (Nurse Line)
Ambulatory Care Center, 5th Floor
850 Harrison Avenue
Boston, MA 02118

The Prenatal Course is an introductory course on birthing, parenting, and reproductive health offered to teens and their partners. Course topics include prenatal care, nutrition, breastfeeding, family planning, newborn care basics, early child development, socio-economic issues and education.

The Adolescent Transitional Living Program (ATLP) – Casa Myrna Vazquez

(617) 521-0100
P.O. Box 180019
Boston, MA 02118

ATLP addresses the needs of pregnant and parenting teen mothers and their children who have been affected by domestic violence. The ATLP supports teen mothers in their efforts to achieve their personal and educational goals.

Crittenton-Hastings House

(617) 782-7600
10 Perthshire Road
Brighton, MA 02135

This program provides General Education Diploma (GED) preparation and supportive services for low and moderate-income pregnant and parenting teens ages 16 to 21. Support services including meals, transportation, job development, counseling and case management are available.

Family Planning and Reproductive Health Clinic – The Boston Medical Center

(617) 414-4100
818 Harrison Avenue
Boston, MA 02118

The BMC offers confidential care and planning for young men and women.

[Futures for Young Parents](#)

(617) 623-6667
16R Butler Drive
Somerville, MA 02145

Futures for Young Parents is a free GED, vocational awareness, life goals, counseling and placement services program for pregnant and parenting teens on TAFDC. Eligibility requirements: at least 6 months pregnant or parenting, or both; must be 14-20 years old; from the Greater Boston area; on TAFDC.

[Parents Helping Parents](#)

(800) 632-8188 (Parent Stress Hotline)
(800) 882-1250 (Parent Support Group Line)
(800) 882-1250 (Main Office)
108 Water Street
Watertown, MA 02472

The Parental Stress Line is a 24-hour confidential and anonymous helpline for parents who need to talk about problems they are having with their children. A volunteer counselor is available 24 hours a day. Confidential and anonymous Parents Support Groups meet weekly at many locations in Massachusetts. At these group meetings, parents can talk to other parents about how to improve their relationships with their children.

[Project Place](#)

32 Rutland Street
Boston, MA
(617) 542-3740

Fifteen shelter beds for women, adult education, career services, case management, computer training.

[Teen Parent Program - ABCD](#)

(617) 482-2865 (South Cove)
342 Tremont Street
Boston, MA 02108
(617) 288-2700 (Dorchester)
110 Claybourne Street
Dorchester, MA 02124

ABCD offers year-round day care and the Foster Grandparents Program to children of parents 19 years or younger who are employed or students.

[Young Parents Program \(YPP\) - El Centro del Cardenal](#)

(617) 542-9292
76 Union Park Street
Boston, MA 02118

YPP provides comprehensive services to pregnant and parenting teens. The program's goals include supporting young parents in building the strength, skills, and knowledge necessary to become nurturing and self-sufficient caregivers to their children and to reduce welfare dependency among young parents, ages 14 through 21, who have not achieved a high school diploma or equivalent.

CENTRAL MASSACHUSETTS

[Esperanza Teen Mothers Home](#)

(508) 879-2154
(508) 872-2802
85 Indian Head Road
Framingham, MA 01701

Esperanza provides housing for teen parents ages 16-20.

[The Florence House](#)

(508) 799-2499
12 George Street
Worcester, MA 01609

The Florence House provides transitional living arrangements for single mothers and their children.

[Young Parent Support - L.U.K. Crisis Center Inc](#)

(978) 345-0687 ext.584
545 Westminster Street
Fitchburg, MA 01420

The Young Parent Support program is designed to positively engage pregnant/parenting youth under the age of 24 years old in the design of their own service plans, risk assessment and need for services and ultimately provide linkage to services.

SOUTHEASTERN MASSACHUSETTS

Visions

(508) 398-4034

225 Station Avenue

Yarmouth, MA 02664

Visions is a house for teenaged parents. Clients commit to a minimum stay of one year.

The Ruth House

(508) 580-5773

553 North Main Street

Brockton, MA 02401

The Ruth House provides transitional living arrangements for single mothers and their children.

WESTERN MASSACHUSETTS

Berkshire Training and Employment Program

(413) 499-2220

160 North Street

Pittsfield, MA 01201

Young parents 16-22 who are receiving TANF can enter this GED preparation program.

New Horizons

(413) 782-8654

764 Alden Street

Springfield, MA 01109

New Horizons offers shelter to homeless families ages 18 and over as well as unemployment services.

PagePlus Program - YWCA of Western Massachusetts

(413) 732-3121

1 Clough Street

Springfield, MA 01118

PagePlus is a program for pregnant and parenting teens and young adults. They offer case management, home visiting, parenting education in community and school settings. PagePlus also offers childcare for eligible infants and toddlers so that young parents can continue their education or job training.

Teen Living Program

(413) 731-5960

68-70 Calhoun Street

Springfield, MA 01107

Teen Living Program is a transitional living program for young mothers under 21.

NORTHEASTERN MASSACHUSETTS

Bridig's Crossing – Catholic Charities

(978) 454-0081

70 Lawrence Street

Lowell, MA 01852

Brigid's Crossing serves young mothers primarily between the ages of 16 and 21. Services provided may include individual therapy and group counseling, family assessment and case management, medical care, pregnancy prevention education, parenting and life skills training, help in acquiring a high school diploma or GED, and employment training.

Latino Outreach Program - Merrimack Valley Catholic Charities

(978) 685-5930

70 Lawrence Street

Lowell, MA 01852

MVCC provides culturally sensitive, bilingual pregnancy counseling and parenting education through individualized case management and parenting groups to low-income, primarily Spanish-speaking teen and adult parents in the Greater Lawrence area.

Young Parents Program – Catholic Charities North

(781) 593-2312

The Young Parents Program provides counseling and case management services for pregnant and parenting teens and young adults, 23 years or younger.

Educational Resources

STATEWIDE

[GED General Information](#)

(781) 338-6625
350 Main Street
Malden, MA 02148

The General Educational Development Tests (GED Tests) can give you the opportunity to earn a high school equivalency diploma. This credential is recognized as a key to employment opportunities, advancement, further education and financial rewards. For general information about the GED and to find a testing center near you, contact the Massachusetts Department of Education GED office.

[The Massachusetts Adult Literacy Hotline](#)

(800) 447-8844

Contact the hotline to get more information about the Adult Basic Education program and the Adult and Community Learning Services program.

GREATER BOSTON

[Adult Education Program - Boston Public Schools](#)

(617) 635-9827
55 Malcolm X Blvd.
Roxbury, MA 02120

This program offers evening adult education classes at the Madison Park High School.

[Boston Asian Youth Essential Services](#)

(617) 482-4243
199 Harrison Ave.
Boston, MA 02111

Y.E.S. offers GED and ESL courses to Asian youth ages 13-24. Multilingual counseling is available. Some emergency services for homeless youth are offered through referrals.

[CASPAR Youth Services](#)

(617) 628-3850
(617) 623-2080
162 Highland Avenue
Somerville, MA 02144

Services provided include substance abuse prevention, intervention, outreach, treatment, and peer leadership programs.

[Centro Presente](#)

(617) 497-9080
54 Essex Street
Cambridge, MA 02139

Centro Presente primarily serves Latino immigrants. ESL classes and literacy classes are offered.

[City Roots Alternative High School](#)

(617) 635-5261
1483 Tremont Street
Boston, MA 02119

Held through Boston Community Centers, City Roots is aimed at Boston residents ages 16-21 who have dropped out of high school but wish to gain a diploma or GED. Classes are small and flexible; life-skills classes and work "shadowing" projects are also available.

[Concilio Hispano de Cambridge](#)

(617) 661-9406
105 Windsor Street
Cambridge, MA 02139

In addition to offering ESL and GED courses, Concilio Hispano de Cambridge has substance-abuse counseling, mental health services, HIV prevention and other youth programs.

[EDCO Alternative](#)

(617) 262-9562
650 Beacon Street
Boston, MA 02215

EDCO is for students who wish to work and attend classes at the same time. Classes are scheduled to fit around a credit-earning job.

[Education and Career Development Program - Bridge Over Troubled Waters](#)

(617) 423-9575
47 West Street
Boston, MA 02111

Education and Career Development gives homeless youth and other out-of-school young people a second chance for academic success. Students at all levels study at their own pace to gain basic literacy and math skills or to earn their GED. Career counseling helps youth explore their job interests, create cover letters and resumes and practice interview skills. Through the Professionalism and Computer Training course, youth gain access to advanced computer skills instruction, guest speakers, internships, worksite tours and job shadowing at Boston area companies.

[Education Programs - ABCD](#)

(617) 357-6000

ABCD offers basic adult education, GED classes, literacy classes, and some English as a Second Language courses. Classes are free to low-income Boston residents over 18.

[El Centro de Cardenal \(Cardinal Cushing Center\)](#)

(617) 542-9292
76 Union Park Street
Boston, MA 02118

GED, alternative education, and English literacy classes are offered. Substance abuse services and food, emergency shelter, or clothing may also be available.

[Jewish Vocational Service](#)

(617) 451-8147
29 Winter Street, Suite 500
Boston, MA 02111

This program offers GED preparation, skills training, and job placement assistance to people ages 16-21, TAFDC recipients or parenting individuals. JVS services are located in South Boston, Roxbury, Roslindale, East Boston, Brockton, Brighton, and Newton. Call the office to find services near you.

[Jobs For Youth](#)

(617) 338-0815
125 Tremont Street
Boston, MA 02108

JFY offers 15-16 week long full-time classes for adults ages 18+ with a high school diploma or GED, as well as GED classes for people 16 or older. JFY also offers MCAS preparation.

[Learning Works - ABCD](#)

(617) 357-6000
19 Temple Place
Boston, MA 02111

Hours: Monday-Thursday 8 a.m.-8p.m., Friday 8 a.m.-5 p.m. and Saturday 9 a.m.-3 p.m.

[Shawmut Education Program](#)

(617) 532-1906
(877) 625-0282
70 Glenville Avenue
Allston, MA 02134

This program provides computer and technical training and job placement services to homeless, formerly homeless, and at-risk individuals.

[TERI College Access Center](#)

(617) 536-0200
700 Boylston Street
Boston, MA 02116

The Information Center provides counseling on education, helps find funding for higher education and provides guidance for financial aid applications.

[The Learning Center - ABCD](#)

(617) 357-6000 ext 7512
100 Shawmut Avenue
Roxbury, MA 02118

GED and diploma classes are offered here, as well as a young parents' program and job placement assistance.

[Young Adult Vocational Program – Eliot Community Human Services](#)

(781) 861-0890 (Main Office)
186 Bedford Street
Lexington, MA 02420

The Young Adult Vocational Program provides a comprehensive array of pre-vocational, vocational and educational services within a therapeutic environment for young adults, ages 16-25, who have been diagnosed with a mental illness.

NORTHEASTERN MASSACHUSETTS

[Lawrence Public Schools Adult Learning Center](#)

(978) 975-5917
305 Essex Street, 2nd floor
Lawrence, MA 01840

The Adult Learning Center offers ESL and GED classes as well as GED testing.

[The Open School Program - The United Teen Equality Center](#)

(978) 441-9949
34 Hurd Street
Lowell, MA 01852

The Open School is geared toward older youth ages 16-23. At The Open School young people can receive GED preparation and multimedia work skills training within a multicultural and leadership development environment.

SOUTHEASTERN MASSACHUSETTS

[Brockton Area Private Industry Council](#)

(508) 584-1888
629 Centre Street
Brockton, MA 02301

The PIC offers GED classes to youth under 21 and job training classes to young adults with a diploma or GED.

[Brockton Public Schools Adult Learning Center](#)

(508) 580-7475
211 Crescent Street
Brockton, MA 02301

GED classes, ESL classes, literacy education and other classes are available here free of charge.

[My Turn, Inc.](#)

(508) 580-2659
156 Main Street
Brockton, MA 02301

My Turn has two main areas of focus. For college-bound young adults, it provides tutoring, financial aid assistance, and several programs aimed at bringing a student into college. For those ages 14-20 who do not wish to attend college, My Turn provides employment readiness classes and job placement assistance.

WESTERN MASSACHUSETTS

[Adult Learning Opportunities Center](#)

(413) 534-2026
165 Sargent Street
Holyoke, MA 01040

ALOC provides ESL, GED and Adult Basic Education.

[Adult Learning Center - Pittsfield Public Schools](#)

(413) 499-9530
10 Lyman Street
Pittsfield, MA 01201-5446

ESL, GED and Adult Basic Education

[Hispanic Adult Education - Puerto Rican Cultural Center, Inc](#)

(413) 737-7450
38 School Street
Springfield, MA 01105

GED and ESL for people ages 16-21. In addition, ESL evening classes for those 16 and older.

[Holyoke Community College Adult Education](#)

(413) 538-7000

303 Homestead Avenue

Holyoke, MA 01040

Night classes for ESL, GED and many other topics are offered here.

CENTRAL MASSACHUSETTS

[Mount Wachusett Community College](#)

(978) 632-6600

444 Green Street

Gardner, MA 01440

MWCC offers ESL, GED, and Adult Basic Education.

[Project Youth - Leominster Multi-Service Center](#)

(978) 537-7395

54 Main Street, Suite 001

Leominster MA 01453

Aimed at young adults, ages 16-21, without a high school diploma, this program is intended to both assist young adults in finding employment and gaining a GED or diploma.

[YOU, Inc.](#)

(508) 765-9102

YOU, Inc. offers GED classes and employment search assistance to ages 16-21 in Southbridge, Uxbridge, Webster and Worcester.

Call for specific addresses.

Employment and Job Training Services

STATEWIDE

[Job Corps of New England](#)

(800) 97-BEGIN
(617) 788-0186

Job Corps is a residential skills training program aimed at low-income adults ages 16-24. Participants who attend classes and live on a dry campus receive room and board, health care and an allowance. The program lasts up to 2 years and ends with job placement assistance.

Grafton Job Corps Center

(508) 887-7388
100 Pine Street
North Grafton, MA 01536

Shriver Job Corps Center

(978) 784-2626
270 Jackson Road
Devens, MA 01434

Westover Job Corps Center

(413) 593-5731
103 Johnson Drive
Chicopee, MA 01022

GREATER BOSTON

[ABCD Center for Jobs, Education and Training](#)

(617) 357-6000
178 Tremont Street
Boston, MA 02108

ABCD Centers include the Summerworks program for summer employment, the Learningworks program for job training and readiness, and connections to referrals and additional positions. Scheduling is flexible and cost is on a sliding scale, with many programs free to Boston residents. For other ABCD programs, see the Education, Teen Parents, and Housing Search sections.

[Career Training and Job Placement Programs - Cardinal Cushing Center \(El Centro de Cardenal\)](#)

(617) 542-6912
76 Union Park Street
Boston, MA 02118

Assistance with job placement, substance abuse services, food, emergency shelter and clothing are available.

[Community Work Services](#)

(617) 720-2233
174 Portland Street
Boston, MA 02114

Community Work Services provides a comprehensive array of services, including vocational assessment, job training and placement services.

[Education and Career Development Program - Bridge Over Troubled Waters](#)

(617) 423-9575
47 West Street
Boston, MA 02111

Education and Career Development gives homeless youth and other out-of-school young people a second chance for academic success. Students at all levels study at their own pace to gain basic literacy and math skills or to earn their GED. Career counseling helps youth explore their job interests, create cover letters and resumes and practice interview skills. Through the Professionalism and Computer Training course, youth gain access to advanced computer skills instruction, guest speakers, internships, worksite tours and job shadowing at Boston area companies.

[IMPACT Employment Services](#)

(617) 542-3388
105 Chauncy Street, Suite 501
Boston, MA 02111

IMPACT has services specifically for Young Adults, ages 18-24 through a full-time Young Adult Specialist, who adapts the IMPACT model to the needs of this population.

[La Alianza Hispana: Employment and Training Department](#)

(617) 427-7175
409 Dudley Street
Roxbury, MA 02119

La Alianza Hispana is a multi-service center serving Spanish-speaking clients. They offer job training classes as well as career counseling.

[Pathways to Success by 21](#)

(617) 727-8158
(800) 436-WORK
529 Main Street, Suite 110
Boston, MA 02129

P: 21 provides services to out of school youth, high school graduates not enrolled in post-secondary education or working, GED program participants and young adults 17+ transitioning out of DSS or DYS.

[Solutions at Work](#)

(617) 492-0300
1151 Massachusetts Avenue
Cambridge, MA 02138

Solutions at Work is a homeless-run organization that provides clothing and furniture to the poor.

[St. Francis House Moving Ahead Program](#)

617.542.4211
39 Boylston Street
Boston, MA 02116

The Moving Ahead Program offers a 14-week job- and life-skills training program serving individuals with issues of homelessness, addiction, mental health and/or histories of incarceration.

[Young Adult Initiative](#)

(617) 542-3388

YAI is a career placement program specifically for 18-24 year old men and women, offering job training and education that meets this group's unique needs. As-needed training in professional behavior, communication, job search skills and career advancement skills give clients the tools to prepare for their first real employment.

[Young Adult Vocational Program – Eliot Community Human Services](#)

(781) 861-0890
186 Bedford Street
Lexington, MA 02420

The Young Adult Vocational Program provides a comprehensive array of pre-vocational, vocational and educational services within a therapeutic environment for young adults, ages 16-25, who have been diagnosed with a mental illness.

[YouthBuild/Just A Start:](#)

(617) 492-1460
1175 Cambridge Street
Cambridge, MA 02139

YouthBuild/Just A Start is an AmeriCorps education, training and service program where out-of-school youth spend half their time in education, counseling and leadership development activities that can lead to a GED or high school diploma; and half their time in providing housing renovation and other community service. There is a large focus on career development, life skills and employability with intensive follow-up to support graduates in the transition to employment, vocational training or college.

[What's Up Magazine](#)

(617) 267-1575
23 Dartmouth Street
Boston, MA 02116

What's Up targets young adults and provides transitional employment. There are some permanent employment possibilities and the chance to contribute to the publication.

CENTRAL MASSACHUSETTS

[Leominster Multi-Service Center: WORK](#)

(978) 537-7395
53 Merriam Avenue
Leominster, MA 01453

Aimed at young adults, ages 16-21, without a high school diploma, this program is intended to provide assistance in finding employment and gaining a GED or diploma.

[Education for Employment Program - YOU, Inc](#)

(508) 849-5600 ext 288

The goal of this program is to assist out-of-school youth, ages 16-21, in overcoming barriers to education and employment. By successfully meeting program objectives, students are able to obtain their GED and develop lifelong employability skills. Services are provided at four locations in Central Massachusetts: Southbridge, Uxbridge, Webster and Worcester. The hours of operation are 8:00 a.m. to 4:00 p.m., Monday-Friday.

[YWCA Career Resource Center](#)

(508) 791-3181

One Salem Square
Worcester, MA 01608

CRC offers career counseling and job listings.

SOUTHEASTERN MASSACHUSETTS

Educational Opportunity Center - Center for Health and Human Services

(508) 996-3147

105 William Street, 4th Floor
New Bedford, MA 02740

Career counseling and job readiness instruction are available through the Center. Job training is not available, but referrals to other schools are provided.

[My Turn, Inc.](#)

(508) 580-2659

156 Main Street
Brockton, MA 02301

My Turn has offices in Brockton, Chelsea, Fall River, Fitchburg, Lynn, New Bedford, Plymouth, Quincy, South Easton, and Warehem.

WESTERN MASSACHUSETTS

Berkshire Training and Employment Program

(413) 499-2220

184 North Street
Pittsfield, MA 01201

The Berkshire Training and Employment Program offers employment assistance at no charge.

[Career Center - Leominster](#)

(978) 534-1481

100 Erdman Way
Leominster, MA 01453

[Community Action – Youth Works](#)

(413) 774-7028

393 Main Street
Greenfield, MA 01301

Youth Works provides employment support, advocacy and education for income-eligible youth ages 14 and up.

[Massachusetts Career Development Institute](#)

(413) 746-9601

140 Wilbraham Avenue
Springfield, MA 01109

MCDI offers job training programs as well as education programs.

Regional Employment Boards

GREATER BOSTON

[CareerLink](#)

(617) 536-1888
1010 Harrison Ave.
Boston, MA 02119

[The Career Place](#)

(888) 273-WORK
(781) 932-5500
100 Sylvan Road, Suite G-100
Woburn, MA 01801
Monday, Wednesday, Friday: 8:30 a.m.-5 p.m.
Tuesday & Thursday: 8:30 a.m.-7:30 p.m.
Saturday: 9 a.m.-1 p.m.
Unemployment Insurance Counseling Walk-in Hours: Wednesday & Thursday, 8:30 a.m.-4 p.m.

[Career Source](#)

(617) 661-7867
(888) 454-9675
186 Alewife Brook Parkway, Suite 310
Cambridge, MA 02138

[Employment and Training Resources](#)

(617) 928-0530
288 Walnut Street, Suite 130
Newtonville, MA 02460

[Employment and Training Resources](#)

(781) 769-4120
275 Prospect Street
Norwood, MA 02062

[JobNet](#)

(617) 338-0809
(800)5JOBNET
210 South Street, 2nd Floor
Boston, MA 02111
Satellite: (617) 427-4855
1010 Massachusetts Avenue
Roxbury, MA 02118

[Quincy Career Center](#)

(617) 745-4000
152 Parkingway Street
Quincy, MA 02169

[The WorkPlace](#)

(800) 436-WORK
(617) 428-0390 (TTY)
29 Winter Street, 4th floor
Boston, MA 02108

CENTRAL MASSACHUSETTS

[Career Center—Gardner](#)

(978) 632-5050
25 Main Street
Gardner, MA 01440

[Workforce Central](#)

(508) 799-1600
44 Front Street, 6th Floor
Worcester, MA 01608

[Workforce Central—Milford](#)

(508) 478-4300
14 Beach Street
Milford, MA 01757

NORTHEAST MASSACHUSETTS

[Career Center--Lowell](#)

(978) 458-2503
18 John Street
Lowell, MA 01852

[North Shore Career Center--Lynn](#)

(781) 593-0585
181 Union Street
Lynn, MA 01901

[North Shore Career Center--Salem](#)

(978) 825-7200
70 Washington Street, 1st Floor
Salem, MA 01970

[The North Shore Workforce Investment Board](#)

(978) 283-4772
11-15 Parker Street
Gloucester, MA 01930

[Valley Works Career Center](#)

(978) 725-9472
(978) 722-7000
Heritage Place
439 South Union Street
Building 2, Suite 106
Lawrence, MA 01843

SOUTHEAST MASSACHUSETTS

[Attleboro Career Center](#)

(508) 222-1950
67 Mechanic Street
Attleboro, MA 02703

[CareerWorks](#)

(508) 513-3400
34 School Street
Brockton, MA 02301

[Career Opportunities—Hyannis](#)

(508) 771-JOBS (5627)
75 Perseverance Way
Hyannis, MA 02601

[Greater New Bedford Career Center](#)

(508) 990-4000
618 Acushnet Avenue
New Bedford, MA 02740
(508)295-6171
3088 Cranberry Highway
Wareham, MA 02538

[Plymouth Career Center](#)

(508) 732-5300
36 Cordage Park Circle, Suite 200
Plymouth, MA 02360

[Taunton Career Center](#)

(508) 977-1400
72 School Street
Taunton, MA 02780

WESTERN MASSACHUSETTS

[Berkshire Works](#)

(413) 499-2220
160 North Street
Pittsfield, MA 01202

[Career Center—North Adams](#)

(413) 663-1111
37 Main Street
North Adams, MA 01247

[Career Point](#)

(413) 532-4900
850 High Street
Holyoke, MA 01040

[Franklin/Hampshire Career Center](#)

(413) 586-6506
178 Industrial Drive, Suite 1
Northampton Industrial Park
Northampton, MA 01060
Satellite: (413) 774-4361
One Arch Place
Greenfield, MA 01301

Mental Health Services

STATEWIDE

[National Alliance on Mental Illness – Massachusetts](#)

(800) 370-9085

NAMI operates a hotline to help address the needs of those with mental illnesses. NAMI also participates in education, support, and advocacy for those with mental illnesses, but they do not provide direct services.

GREATER BOSTON

[Brookline Community Mental Health Center](#)

(617) 277-8107

43 Garrison Road

Brookline, MA 02445

The Brookline Center offers a wide variety of behavioral health and counseling services for people of all ages and backgrounds.

[Cambridge City Hospital](#)

(617) 665-1560 (Hotline)

1493 Cambridge Street

Cambridge, MA 02139

[The Central Street Health Center](#)

(617)591-6033

26 Central Street

Somerville, MA

CSHC offers a wide range of mental health programs operated by the Harvard-affiliated Department of Psychiatry.

[Eliot Community Human Services](#)

(781) 861-0890

186 Bedford Street

Lexington, MA 02420

The programs within the Eliot network provide a continuum of care to a varied population. Programs include quality residential, social and vocational programs (specifically for young adults 16-25), ombudsman services, consultation, education and training, and outpatient mental health services.

[Lindemann Mental Health Center](#)

(617) 626-8500

25 Stanford Street

Boston, MA 02114

[Massachusetts General Hospital](#)

(617) 726-2994 (Hotline)

32 Fruit Street

Boston, MA 02114

[New England Medical Center](#)

Hotline: (617) 636-5747

750 Washington Street

Boston, MA 02111

[Samaritans and Samariteens](#)

(617) 247-0220

(800) 252-TEEN

141 Tremont Street, 7th Floor

Boston, MA 02111

The Samariteens is the youth peer leadership segment of our Befriending Services. It is dedicated specifically to the prevention of suicide among teens.

[Sidney Borum Health Center – Justice Resource Institute](#)

(617) 457-8140

130 Boylston Street

Boston, MA 02116

CENTRAL MASSACHUSETTS

[Youth Opportunity Upheld](#)

(508) 849-5600

81 Plantation Street

Worcester, MA 01604

YOU offers psychological and social education programs, violence prevention programs and GED help for troubled youth.

[Wayside Harbinger House](#)

(508) 872-5665

Harbinger House is a short-term, acute care program for adolescents who require an intensive diagnostic evaluation or who might otherwise need psychiatric hospitalization or be at risk of homelessness.

WESTERN MASSACHUSETTS

[Center for Human Development](#)

(413) 733-6624

332 Birnie Avenue

Springfield, MA

CHD's programs include clinical and outreach therapeutic services, crisis assessment and stabilization, emergency and long term foster care, shelter and supportive services to the homeless, and community-based residential, supported housing, day treatment and vocational programs. CHD offers a wide variety of programs in many different locations; please call the main number to find the services you are looking for.

[NAMI-MASS of Western Massachusetts](#)

(413) 786-9139

(800) 295-2121

717½ Main Street

Agawam, MA 01001

NAMI-MASS helps find services for low-income or at-risk people with mental health problems.

[Outpatient Mental Health Center - ServiceNet](#)

(413) 584-6855

(877) 984-6855

Call to make an appointment.

Outpatient mental health services are usually covered by the mental health benefit of your medical insurance. Those without medical insurance pay a fee.

[Pathways Program - Community Care Center](#)

(413) 736-3668

273 State Street

Springfield, MA 01103

The Community Care Center's Pathways program focuses on people without insurance. It helps low-income persons get appointments with physicians, apply for insurance, obtain counseling, join support groups, get medications, receive substance abuse treatment and apply for low-income housing. The Community Care Center also runs a day treatment program.

Lesbian/Gay/Bisexual/Transgender/Questioning Services

GREATER BOSTON

[Boston Alliance of Gay, Lesbian, Bisexual and Transgender Youth \(BAGLY\)](#)

(617) 227-4313

(800) 422-2459

Located in the Community Church of Boston

565 Boylston Street, 2nd Floor

Boston, MA

GLBT or questioning youth under age 22 can find mentoring, youth groups, job training or GED programs here. Also provides HIV testing.

[Boston Gay and Lesbian Adolescent Social Services \(GLASS\) - Justice Resource Institute](#)

(617) 266-3349

93 Massachusetts Avenue, 3rd Floor

Boston, MA 02115

Boston GLASS offers workshops, support groups, referrals and case management, recreational activities, peer leadership programs, and HIV counseling and testing to GLBT ages 13-25. The center also offers computer stations, a photography darkroom and TV/VCR.

[Fenway Community Health Center](#)

(617) 267-0900

(888) 242-0900

(888) 340-4528 (Peer Listening Line)

7 Haviland Street

Boston, MA 02115

Fenway Community Health Center is a GLBT-friendly health resource. Its services include a Peer Listening Line and a Victim Recovery program for survivors of violence.

[Gay and Lesbian Advocates and Defenders \(GLAD\)](#)

(617) 426-1350

(800) 455-GLAD (Hotline)

GLAD offers a hotline in English and Spanish (M-F, 1:30-4:30 p.m.), HIV-related protections, Gay/Straight Alliances, and transgender issues, and helps with harassment.

[Project 10 East, Inc](#)

(617) 864-GLBT

1145 Massachusetts Avenue

Cambridge, MA 02139

Project 10 East is a young adult GLBT group providing a safe space with drop-in times.

[Sidney Borum Health Center – Justice Resource Institute](#)

(617) 457-8140

130 Boylston Street

Boston, MA 02116

The Sidney Borum Health Center is primarily focused on persons who fall outside of more traditional healthcare settings for a variety of reasons, including homelessness; involvement in street life and the sex industry; and being gay, lesbian, bisexual, or transgender and, therefore, at risk of not receiving culturally and clinically appropriate services. The Health Center offers medical care, including GYN care, HIV testing, STD testing and treatment, counseling, and behavioral health services.

[Waltham House - Home for Little Wanderers](#)

(781) 647-9976 (Waltham House)

(888) HOME-321 (Main Office)

(617) 267-3700

271 Huntington Avenue

Boston, MA 02115

Waltham House is a group home program designed to provide a safe and supportive living environment for up to 12 gay, lesbian, bisexual and transgender youth ages 14-18.

CENTRAL MASSACHUSETTS

Framingham Regional Alliance of Gay and Lesbian Youth (FRAGLY)

(508) 655-7183

FRAGLY holds a weekly meeting for GLBTQ youth in the Framingham area.

Safe Homes of Central Massachusetts

(508) 853-0430

78 Burncoat Street

Worcester, MA 01605

Safe Homes offers a foster/alternative parenting program, mentoring and drop-in center.

Supporters of Worcester Gay and Lesbian Youth

(508) 755-0005

Westside Station

Worcester, MA 01602

This program offers office hours and a weekly meeting in Worcester.

Wayside Gay and Lesbian Youth Services

(508) 620-0010 ext 340

75 Fountain Street

Framingham, MA 01702

Wayside provides outreach to homeless youth in Framingham and Waltham.

SOUTHEASTERN MASSACHUSETTS

Cape and Islands Gay Youth Alliance

(877) 429-7743

(508) 778-7744

56 Barnstable Road

Hyannis, MA 02601

CIGYA is a safe place for youth up to age 22. Meetings are held every Wednesday from 6:30-7:30 p.m.

South Shore AIDS Project

(888) 240-SSAP

(508) 747-2189

(508) 747-5359 (General Case Management)

(508) 353-0717 (Housing Services)

36 Cordage Park Circle, Suite 104

Plymouth, MA 02360

SSAP provides counseling and testing, as well as case management. Walk-ins are welcome.

WESTERN MASSACHUSETTS

LifeCourse Counseling Center of Western Massachusetts

(413) 585-1655

P.O. Box 845

Northampton, MA 01061

LifeCourse offers support and counseling for GLBT adolescents and adults, as well as telephone support.

Substance Abuse Services

STATEWIDE

[Adolescent Health and Youth Development - Massachusetts Department of Public Health](#)

(617) 624-6057
250 Washington Street
Boston, MA 02108

The mission of the Office of Youth and Adolescent Development (OAHYD) is to implement strategies to enhance the overall health of youth, adolescents and young adults, ages 10 to 24, across a broad range of adolescent health issues.

[Alcoholics Anonymous](#)

(617) 426-9444

[Narcotics Abuse Hotline](#)

(800) 234-0420

[Narcotics Anonymous](#)

(866) 624-3578
900 Main Street
Brockton, MA 02301

[Substance Abuse Helpline](#)

(800) 327-5050

Call the Helpline to find substance abuse programs, counseling services and other resources.

[Substance Abuse Hotline](#)

(800) 662-HELP

[Substance Abuse Services - Massachusetts Department of Public Health](#)

(617) 624-5111
250 Washington St.
3rd Floor
Boston, MA. 02108

[The Phoenix House of New England](#)

(413) 739-2440, ext. 102 or 117 (Adolescent Program)
(413) 733-2178 (Adult Program)

The Phoenix House provides substance abuse services for individuals (including adolescents) in the Springfield area.

[Young Adult Community Health Program](#)

(617) 624-5381
250 Washington Street, 3rd Floor
Boston MA, 02108

GREATER BOSTON

[Bay Cove Human services Inc - Chelsea ASAP](#)

(617) 884-6829
100 Everett Ave. # 4
Chelsea, MA. 02150

[Bridge Over Troubled Waters](#)

(617) 423-9575
47 West Street
Boston, MA 02111

[CASPAR Youth Services](#)

(617) 623-2080
162 Highland Ave
Somerville, MA 02143

[Dimock Detox Program](#)

(617) 442-9661
41 Dimock Street
Roxbury, MA 02124

Dimock requires an initial assessment over the telephone. The maximum stay varies according to substance.

[Drug and Alcohol Triage Room 5](#)

(617) 534-5554
Boston Medical Center
727 Massachusetts Avenue
Boston, MA 02115

This is primarily a screening area for detox, open M-F 7a.m.-3 p.m.

[Faxon House](#)

(617) 472-1484
120 Whitwell Street
Quincy, MA 02169

The Faxon House treats all kinds of addiction. Maximum stays vary according to substance.

[River Street Detox Center](#)

(617) 298-0060
249 River Street
Mattapan, MA 02126

River Street is a treatment center for people with addictions. The maximum stay is six days.

[Sidney Borum Jr. Health Center – Justice Resource Institute](#)

(617) 457-8140
130 Boylston Street
Boston, MA. 02116

[South Boston Community Health Center](#)

(617) 269-7500
400 West Broadway
South Boston, MA 02127

[Substance Abuse services - Somerville Mental Health Association](#)

(617) 623-3278
5 Hall Avenue
Somerville MA 02144

CENTRAL MASSACHUSETTS

[AdCare Hospital of Worcester, Inc.](#)

(508) 799-9000
(800) 252-6465
107 Lincoln Street
Worcester, MA 01605

AdCare accepts adults 17 or older and has a 24-hour admission and transportation policy.

[Cab Health and Recovery Services](#)

(978) 740-1580
(800) 323-2224
27 Congress Street, Suite 105
Salem, MA 01970

[Community Health Link](#)

(508) 860-1000
72 Jaques Ave.
Worcester, MA 01603

[NORCAP Center - Caritas Norwood Hospital](#)

(800) 331-2900
800 Washington Street
Norfolk, MA 02056

NORCAP is an inpatient detox center accepting consumers over age 14.

[George B. Wells Human Services Center - Harrington Memorial Hospital](#)

(508) 765-9167
29 Pine Street
Southbridge, MA 01550

[Henry Lee Willis Community Center, Inc.](#)

(508) 753-5941
44 Front Street, Suite 380/490
Worcester, MA 01609

[L.U.K. Crisis Center Inc](#)

(978) 345-0685
545 Westminster Street
Fitchburg, MA 01420

[Spectrum Health System](#)

(508) 792-5400
10 Mechanic Street, Suite 302
Worcester, MA 01608

Spectrum provides a full continuum of juvenile justice services, ranging from community re-entry centers to fully secure treatment programs.

[Wayside Youth and Family Support Network](#)

(800) 4WAYSIDE
(508) 879-9800
75 Fountain Street
Framingham, MA 01702-6210

Wayside offers a full range of mental health and substance abuse services for children, adolescents, adults, couples and families including diagnostic assessments, psychological evaluation, medication evaluation and treatment, on-call emergency services, substance abuse evaluation/treatment and individual, group and family therapy.

[Young Adult Residential Case Management Program – South Middlesex Opportunity Council](#)

(508) 620-2451
(508) 620-2300
300 Howard Street
Framingham, MA

This program provides structured, sober housing and services young adults ages 18-24. Clients are in early stages of recovery from drug and alcohol addictions and are homeless. The program offers a structure in which residents learn practical skills for leading a healthy, sober lifestyle.

[Youth Opportunities Upheld \(YOU Inc\)](#)

(508) 849-5600
81 Plantation Street
Worcester, MA 01604

NORTHEASTERN MASSACHUSETTS

[Community Outreach Center and Outpatient Services - Team Coordinating Agency Inc](#)

(978) 373-1181
66-76 Winter Street
Haverhill MA 01831

[Lowell House](#)

(978) 459-8656
555 Merrimack Street
Lowell, MA 01854

Lowell House provides substance abuse treatment for adolescents, persons with co-occurring mental and substance abuse disorders, persons with HIV/AIDS, women, men, and DUI/DWI offenders.

[Phoenix East Half-Way House](#)

(978) 373-3333
20 Newcombe Street
Haverhill, MA 01830

Phoenix East accepts young men ages 16-24.

[The Psychological Center](#)

(978) 685-1337

11 Union Street

Lawrence, MA 01843

Call for a complete list of their residential and outpatient substance abuse service.

SOUTHEASTERN MASSACHUSETTS

[Bay State Community Services](#)

BSCS has services at the following locations:

13 Temple Street

Quincy, MA 02169

(617) 471-8400

385 Court Street

Plymouth, MA 02360

(508) 830-3444

Granite House

Quincy, MA 02169

(617) 479-4043

BSCS offers prevention services, intervention services, outpatient counseling, child and family services, residential services, and youth services.

[Center for Community Counseling and Education](#)

(508) 668-3223 (Main Office)

32 Common Street

Walpole, MA 02081

(781) 331-6113 (Survival Shelter)

Weymouth, MA 02190

[Center for Health & Human Services Melville Plaza](#)

(508) 999-2321

850 Pleasant Street

P.O. Box 2097

New Bedford, MA 02741

[Gosnold Inc.](#)

(800) 444-1554

Gosnold provides medical detox and stabilization, inpatient rehabilitation, transitional care, residential treatment, day and evening treatment, and outpatient treatment. Gosnold provides these services in Brockton, Centerville, Pocasset, Mashpee, and Falmouth. Please call for enrollment and to locate a service center nearest you.

[High Point Treatment Center](#)

(508) 997-0475 (Main Office)

(508) 997-0475

1233 State Road

Plymouth, MA 02360

High Point accepts adults who are addicted to alcohol, cocaine, crack, heroine, or opium. There is a five day maximum stay. High Point also has services in New Bedford and Taunton. Contact the main office to find services near you.

[Portuguese Youth Central Organization](#)

(508) 679-0962

1402 Pleasant Street

Fall River, MA 02723

[Stanley Street Treatment and Resources \(SSTAR\) Detox Program](#)

(508) 324-7763

386 Stanley Street

Fall River, MA 02720

Star accepts young women above age 18.

[Substance Abuse Services - Community Care Services](#)

(508) 821-7777

70 Main Street

Taunton, MA 02870

CCS has a wide variety of social services throughout Southeastern Massachusetts. Please call for an exact list of services and locations.

WESTERN MASSACHUSETTS

[Beacon House](#)

(413) 773-0211

(413) 773-4610

53 Beacon Street

Greenfield, MA 01301

Beacon House accepts men and women over 18, and is connected to the Beacon Clinic in Athol, which offers outpatient counseling to young adults.

[The Brien Center for Mental Health and Substance Abuse](#)

(413) 528-9155

(413) 499-0412

60 Cottage Street

Great Barrington, MA 01230

333 East Street

Pittsfield, MA 01201

[The Carson Center for Human Services Inc.](#)

(413) 568-6141

(413) 568-6386 (24 hour crisis intervention)

77 Mill Street, Suite 251

Westfield, MA 01085

[Mercy Medical Center - Providence Behavioral Health Hospital](#)

(413) 536-5111

(800) 274-7724

1233 Main Street

Holyoke, MA 01040

[Outpatient Behavioral Health - Cooley Dickinson Hospital](#)

(413) 586-8550

10 Main Street

Florence, MA 01062

[Sloan Clinic – Bay State Health System](#)

(413) 794-5555

(413) 794-8409

140 High Street

Springfield, MA 01199

Outpatient substance abuse counseling services for individuals involved with substance abuse and their family members. Specialties include compulsive gambling and dual diagnosis issues. Psychiatric evaluation and medication services are available.

[Wing Memorial Hospital](#)

(413)283-7651

40 Wright Street

Palmer, MA 01069

HIV/AIDS Services

STATEWIDE

[AIDS Action Committee Hotline](#)

(800) 788-1234

(800) 235-2331 (English & Spanish)

(800) 342-2437 (nationwide)

(617) 437-1672 (TTY)

AAC offers information and referrals for HIV, viral hepatitis, and sexually transmitted diseases services.

[AIDS Hotline for Teens](#)

(800) 234-TEEN (8336)

Monday-Saturday 4:00-8:00 p.m.

[AIDS Treatment Information Services](#)

(800) 488-0440 (TTD)

(800) 243-7012

[Youth Only AIDS Hotline](#)

(800) 788-1234

Monday-Friday 10:00 a.m. – 6:00 p.m.

GREATER BOSTON

[Boston Happens Program](#)

(617) 355-8496

Children's Hospital

300 Longwood Avenue

Boston, MA 02115

The Boston Happens Program serves homeless and at-risk youth, but targets many of its efforts to HIV services and support. Testing, treatment and mental health services are available, as well as primary care for HIV+ young adults.

[Cambridge Cares about AIDS](#)

(617) 661-3040

17 Sellers Street

Cambridge, MA 02139

CCAA provides a needle exchange, HIV testing, counseling and case management.

[The Green Door Project](#)

(617) 971-3588

170 Morton Street

Jamaica Plain, MA 02130

The Green Door Project is based at hopeFound and offers anonymous HIV testing and counseling.

[Peer Support Services](#)

(617) 457-8142 ext. 345

PSS provides a myriad of peer-led social support activities, including support groups for HIV positive young adults in their twenties, HIV positive gay and bisexual men 30 and older, HIV positive women and prenatally infected youth. PSS also collaborates with the Children with AIDS Program (CAP) in its SPARK Center, where HIV+ youth ages 13 to 24 serve as mentors to younger HIV+ children in an after-school program.

[Project Trust - Boston Medical Center](#)

(617) 414-4290 (call to make a clinic appointment)

(617) 414-4495 (for walk-in services)

721 Massachusetts Avenue

Boston, MA 02115

Project Trust offers HIV testing, counseling, and primary care for HIV+ uninsured individuals.

CENTRAL MASSACHUSETTS

[AIDS Project, Worcester](#)

(508) 756-5532

(508) 755-3773

85 Green Street

Worcester, MA 01604

The AIDS Project offers HIV testing, counseling and referral for HIV+ clients, and general information about AIDS.

ProHealth Care AIDS Services Project

(978) 345-4366

717 Main Street, Suite 3

Fitchburg, MA 01420

ProHealth can provide long-term case management and emergency assistance to HIV+ individuals.

NORTHEASTERN MASSACHUSETTS

Health and Education Services - Addison-Gilbert Hospital

(978) 853-8633

298 Washington Street

Gloucester, MA 01930

HES offers free, anonymous and confidential HIV testing.

Home Health VNA

(800) 933-5593

360 Merrimack Street, Building 9

Lawrence, MA 01843

Although most of VNA's services are home-based, homeless individuals can access counseling, testing and information through the clinic itself.

Team Coordinating Agency (TCA)

(978) 373-1181

66 Winter Street

Haverhill, MA 01830

TCA offers free, anonymous and confidential HIV testing.

SOUTHEASTERN MASSACHUSETTS

South Shore AIDS Project

(508) 747-2189

(508) 747-5359

36 Cordage Park Circle, Suite 104

Plymouth, MA 02360

South Shore provides counseling and testing, as well as case management. Walk-ins are welcome.

WESTERN MASSACHUSETTS

HIV/AIDS Law Consortium

(413) 732-0011

(800) 633-1890

425 Union Street, Suite 118

West Springfield, MA 01089

The mission of the HIV/AIDS Law Consortium of Western Massachusetts (The Law Consortium) is to assure access to legal services for individuals and families affected by HIV/AIDS.

Tapestry Health Systems HIV/AIDS Services

(413) 586-2016

(800) 696-7752

320 Riverside Drive

Florence, MA 01062

Tapestry offers information, counseling and HIV testing. Tapestry has services throughout Western Mass, please contact for services near you.

Tapestry Health Systems, Springfield

(413) 747-5144

365 Bay Street

Springfield, MA 01109

HIV/AIDS Services offered Monday-Friday: 10 a.m. - 6 p.m.

Housing Search Services

GREATER BOSTON

[Housing Search Program - ABCD](#)

(617) 357-6000 ext 347
178 Tremont Street
Boston, MA 02111

ABCD can help find and secure affordable housing for homeless individuals.

[HomeStart](#)

(617) 542-0338 (Boston)
105 Chauncy Street
Boston, MA 02111
(617) 234-5340 (Cambridge)
678 Massachusetts Ave, Suite 502
Cambridge, MA 02139

Homeless adults can get a housing search and stabilization services. Referral by a case manager is required.

[Mobile Resource Team](#)

(508) 620-2401
(508) 620-2300
300 Howard Street
Framingham, MA 01702

MRT helps homeless adults become financially self-sufficient and secure housing by helping them obtain employment or enter training programs that will lead to employment, and by providing them with housing search, rental assistance, and up to six months of stabilization services. MRT staff are located in Northampton, Springfield, Worcester, Framingham and Cape Cod.

NORTHEASTERN MASSACHUSETTS

[North Shore Community Action Programs](#)

(978) 531-0767
98 Main Street
Peabody, MA 01960

NSCAP offers housing search services.

WESTERN MASSACHUSETTS

[Homeless Intercept Program Franklin Community Action Corp.](#)

(413) 774-2318 (Franklin County)
(413) 582-4230 (Hampshire County)
(978) 544-5423 (North Quabbin)
393 Main Street
Greenfield, MA 01301

The Housing Services Program of FCAC helps people find safe and affordable housing and offers workshops on tenants' rights.

Department of Social Services Adolescent Outreach

Youth who turn 18 while in the custody of DSS are eligible to sign a Voluntary Placement Agreement up to age 22 if placement remains necessary and youth choose to follow a DSS service plan and attend school or vocational training. Youth who will receive a bachelor's degree during their 22nd year may continue with placement services until age 23 with the approval of the Area Director.

If youth choose not to continue placement or services with the Department then the DSS case closes. These youth retain their Mass Health coverage until age 21 and may reapply for DSS services anytime before their 22nd birthday. Youth looking to reapply to DSS for voluntary services should do so at the DSS area office closest to their current address. For more information, youth can contact the Adolescent Outreach Supervisor in their region.

Outreach Program

(617) 748-2232

Call to contact the Outreach Worker in your area. Adolescent Outreach Workers provide intensive, individualized skills assessment and training to youth ages 14-21 in out-of-home placement. Adolescents gain information about healthy relationships, permanency planning, and are supported in developing a positive self-image. For referral to the Adolescent Outreach Program, please contact your social worker.

The Discharge Support Program

(617) 748-2421

(617) 748-2232

The Discharge Support Program provides financial and Outreach support to youth ages 18-21 who are discharging from DSS to independent living. Youth may be eligible for funding to assist with first and last months' rent, security deposit, and initial utilities charges.

Adolescent Outreach Program Directory

Maureen Fallon Messeder - Director of Adolescent Services

(617) 748-2231

(617) 571-1801 (Cell Phone)

Michelle Banks

Program Supervisor

(617) 748-2430

(617) 529-3735 (Cell Phone)

Lisa Ciullo

Program Coordinator

(617) 748-2421

(508) 397-9342 (Cell Phone)

Kathy Martin

Program Coordinator

(617) 748-2232

Timothy O'Brien

ETV Social Worker

(617) 748-2309

(781) 226-1754 (Pager)

DSS Adolescent Services Unit Directory:

Lisa Adams
(781) 682-0808
(781) 226-1580 (Pager)
541 Main Street
South Weymouth, MA 02190

(Open Mondays, Thursdays, and
Fridays)
61 Industrial Park Road
Plymouth, MA 02360
(Tuesdays and Wednesdays)

Stephanie Burke
(978) 275-6921
(978) 621-0813 (Cell Phone)
33 East Merrimack Street
Lowell, MA 01852
(Mondays, Tuesdays, and
Thursdays)

Eric Crowley
(617) 748-2233
(617) 519-0773 (Cell Phone)
24 Farnsworth Street
Boston, MA 02210

Bernadette Cruz
(413) 452-3270
(413) 261-6470 (Pager)
1537 Main Street, 4th Floor
Springfield, MA 01103

Kimberly Faulconer
(978) 557-2615
(978) 547-2805 (Pager)
15 Union Street, 2nd Floor
Lawrence, MA 01840
(Tuesdays and Wednesdays)

Christine Fauton
(508)760-0311
(508) 722-3676 (Pager)
500 Main Street
Hyannis, MA 02601
(Mondays, Tuesdays,
Thursdays, and Fridays)

Heather Gates
(413) 775-5109
(413) 261-6104 (Pager)
One Arch Place, 1st Floor
Greenfield, MA 01301

Madlynn Haber
Supervisor Western Mass
(413) 585-8071
(413) 478-0963 (Cell Phone)
Northampton Social Service
Center
1 Prince Street
Northampton, MA 01060

Dawn Holdsworth
(978) 557-2572
(508) 899-0247 (Pager)
(978) 502-6352 (Cell Phone)
15 Union Street, 2nd Floor
Lawrence, MA 01840

Susan Howard
Resource Coordinator for the
Southeast
(508) 760-0232
(508) 380-1423 (Cell Phone)
500 Main Street
Hyannis, MA 02601

Jennifer Hubbard
(978) 825-3918
(978) 629-0014 (Pager)
45 Congress Street, Bldg. #4
Salem, MA 01970
(Mondays, Wednesdays, and
Fridays)
20 Wheeler Street
Lynn, MA 01902
(781) 477-1656 (Lynn)
(Tuesdays and Thursdays)

Darcy Jolly
(617) 520-8819
(781) 226-1755 (Pager)
810 Memorial Drive
Cambridge, MA 02139

Lynne Lopez
(978) 469-8874
(978) 629-0044 (Pager)
3 Ferry Street
Bradford, MA 01835
(Tuesdays, Wednesdays, and
Thursdays)

Tina Mancini
(508) 929-2168
(508) 354-0026 (Pager)
25 Winthrop Street, Suite 200
Worcester, MA 01604
(Wednesdays and Thursdays)

Marlo Leslie McFadden
(978) 466-1550
(508) 301-1320 (Pager)
215 Hamilton Street
Leominster, MA 01453
25 Winthrop Street, Suite 200
Worcester, MA 01604
(508) 929-1208 (Worcester)

Kevin Montgomery
(617) 989-2900
(617) 228-6633 (Pager)
30 Dimock Street
Roxbury, MA 02119

Mercy Morgan
(508) 234-1011
(508) 899-0140 (Pager)
185 Church Street
Whitinsville, MA 01588

Cherly Penney
(508) 235-9934
(508) 722-3997 (Pager)
1561 North Main Street
Fall River, MA 02720
(Mondays – Thursdays)

Kristen Quinlan
(781) 641-8584
(978) 629-0040 (Pager)
30 Mystic Street
Arlington, MA 02474

Francesca Rogato
(781) 388-7189 (Malden)
(781) 226-1752 (Pager)
22 Pleasant Street
Malden, MA 02148
(Mondays, Tuesdays, and
Thursdays)
(617) 660-3537 (Chelsea)
45 Spruce Street
Chelsea, MA 02150
(Wednesdays)

Eyma Sutton
(508) 894-3902
(508) 722-0092 (Pager)
110 Mulberry Street
Brockton, MA 02302

Department of Social Services Directory:

Central office
(617) 748-2000
24 Farnsworth St.
Boston, MA 02210

Western Regional Office
(413) 452-3350
1537 Main St. 2nd Floor
Springfield, MA 01103

Pittsfield Area Office
(413) 236-1800
53 Eagle Street, 2nd Floor
Pittsfield, MA 01201

Greenfield Area Office
(413) 775-5000
One Arch Place, 1st Floor
Greenfield, MA 01301

Northampton Social Services Center
(800) 841-2692 auto attended
1 Prince Street
Northampton, MA 01060

Holyoke Area Office
(413) 493-2600
261 High Street
Holyoke, MA 01040

Robert Van Wart Center
(413) 205-0500
112 Industry Avenue
Springfield, MA 01104

Springfield Area Office
(413) 452-3200
1537 Main Street, 4th Floor
Springfield, MA 01103

Central Regional Office
(508) 929-2130
340 Main Street, Suite 720
Worcester, MA 01608

North Central Area Office
(978) 466-1500
215 Hamilton Street
Leominster, MA 01453

South Central / Blackstone Valley Area Office
(508) 234-1000
185 Church Street
Whitinsville, MA 01588

Worcester Area Office
(508) 929-2000
25 Winthrop Street, Suite 200
Worcester, MA 01604

Northeast Regional Office
(978) 557-2700
15 Union Street, 2nd Floor
Lawrence, MA 01840

Lowell Area Office
(978) 275-6800
33 East Merrimack Street
Lowell, MA 01852

Lawrence Area Office
Everett Mills
(978) 557-2500
15 Union Street, 2nd Floor
Lawrence, MA 01840

Haverhill Area Office
(978) 469-8800
3 Ferry Street
Bradford, MA 01835

Cape Ann Area Office
(978) 825-3800
45 Congress Street, Building 4
Salem, MA 01970

Lynn Area Office
(781) 477-1600
20 Wheeler Street
Lynn, MA 01902
Metro Regional Office
(781) 641-8200
30 Mystic Street
Arlington, MA 02474

Malden Area Office
(781) 388-7100
22 Pleasant Street
Malden, MA 02148

Framingham Area Office
(508) 424-0100
63 Fountain Street
Framingham, MA 01702

Cambridge/Somerville Area Office
(617) 520-8700
810 Memorial Drive
Cambridge, MA 02139

Arlington Area Office
(781) 641-8500
30 Mystic Street
Arlington, MA 02474

Costal Area Office
(781) 682-0800
541 Main Street
South Weymouth, MA 02190

Southeast Regional Office
(508) 894-3700
141 Main Street
Brockton, MA 02401

Attleboro Area Office
(508) 431-9500
67 Mechanic Street
Attleboro, MA 02703

Brockton Area Office
(508) 894-3700
110 Mulberry Street
Brockton, MA 02302

Fall River Area Office
(508) 235-9800
1567 North Main Street
Fall River, MA 02720

New Bedford Area Office
(508) 910-1000
100 North Front Street
New Bedford, MA 02740

Cape Cod Area Office
(508) 760-0200
500 Main Street
Hyannis, MA 02601

Plymouth Area Office
(508) 732-6200
61 Industrial Park Road
Plymouth, MA 02360

Boston Regional Office
(617) 822-4840
50b Park Street
Dorchester, MA 02122

Hyde Park Area Office
(617) 360-2500
1530 River Street
Hyde Park, MA 02136

Dimock Street Area Office
(617) 989-2800
30 Dimock Street
Roxbury, MA 02119

Park Street Area Office
(617) 822-4700
50 Park Street
Dorchester, MA 02122

Harbor Area Office
(617) 660-3400
45 Spruce Street
Chelsea, MA 02150

New Chardon St. Shelter
(617) 720-3611
41 New Chardon Street
Boston, MA 02114

Benefits Services

[How to Apply for Public Assistance](#)
(800) 249-2007

To apply for public assistance go to the [Transitional Assistance Office](#) that covers your city or town. There you will meet with a Transitional Assistance Worker who will start the process. If you do not speak English the Department of Transitional Assistance will provide translation and this should not delay access to benefits.

Brockton Office
(508) 895-7000
75 Commercial St.
Brockton, MA. 02302

Hyannis Office
(508) 862-6600
77 High School Road Ext.
Hyannis, MA 02601

North Shore (Salem) Office
(978) 825-7300
35 Congress Street
Salem, MA 01970

Dudley Square Office
(617) 989-6000
2201 Washington St.
Roxbury, MA. 02119

Lawrence Office
(978) 725-7100
15 Union Street
Lawrence, MA 01840

Pittsfield Office
(413) 236-2000
75 South Church Street, 4th
Floor
Pittsfield, MA 01201

Fall River Office
(508) 646-6200
1567 North Main Street
Fall River, MA 02720

Lowell Office
(978) 446-2400
131 Davidson Street
Lowell, MA 01852

Plymouth Office
(508) 732-3100
61 Industrial Park Road
Plymouth, MA 02360

Falmouth Office
(508) 495-1400
155 Katharine Lee Bates Road
Falmouth, MA 02540

Malden Office
(781) 388-7300
200 Pleasant Street
Malden, MA

Revere Office
(781) 286-7800
(800) 650-2560
300 Ocean Avenue
Revere, MA 02151

Fitchburg Office
(978) 665-8700
473 Main St.
Fitchburg, MA 01420

Milford Office
(508) 634-7100
25 Birch Street
Milford, MA 01757

Southbridge Office
(508) 765-2400
79 North Street
Southbridge, MA 01550

Framingham Office
(508) 661-6600
110 Mt. Wayte Avenue
Framingham, MA 01702

New Bedford Office
(508) 961-2000
160 West Rodney French
Boulevard
New Bedford, MA 2744

Springfield/Liberty Office
(413) 858-1000
95 Liberty Street
Springfield, MA 01103

Greenfield Office
(413) 772-3400
1 Arch Pl, Suite 2A
Greenfield, MA 01301

Newmarket Square (Boston)
Office
(617) 989-2200
1010 Massachusetts Avenue
Boston, MA 2118

Taunton Office
(508) 884-5300
21 Spring Street
Taunton, MA 02780

Holyoke Office
(413) 552-5400
72-100 Front Street
Holyoke, MA 01041

North Adams Office
(413) 663-1100
37 Main Street
North Adams, MA 01247

Worcester Office
(508) 767-3100

[How to Apply for MassHealth](#)

MassHealth Customer Service Center

1-800-841-2900

(TTY: 1-800-497-4648 for people with partial or total hearing loss)

Call for information about general eligibility, MassHealth benefits, enrollment into a health plan, and dental benefits.

MassHealth Enrollment Center

1-888-665-9993

(TTY: 1-888-665-9997 for people with partial or total hearing loss)

Call for information regarding the status of your Senior Medical Benefit Request (age 65 and older and those of any age in need of long-term-care services), member eligibility, and to get required paperwork.